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During October 2026, the Energy Regulatory Authority (ERE) continued to fulfil its statutory responsibilities for regulating and monitoring the electricity and natural gas sectors. The work of ERE's Board and administration focused on reviewing licensing applications, monitoring the market, handling customer complaints and cooperating with national and international institutions. Part of its activities was devoted to reviewing and adapting the regulatory framework in fulfilment of obligations arising from Law No. 59/2026, 'On the Electricity Sector', which provides for the adoption of new secondary legislation and the alignment of existing regulatory acts with its requirements.

This issue of the Newsletter provides an overview of ERE's main decisions and activities during October 2026. It covers Board decisions on the licensing of operators and the registration of electricity storage facilities, developments in the energy market, and activities relating to the examination of complaints and the settlement of disputes. Particular attention is given to procedures for drafting and reviewing regulatory acts in fulfilment of the obligations laid down in Law No. 59/2026 and with a view to further alignment with the European Union's legal framework. The Newsletter also provides information on institutional cooperation and ERE's participation in national and international events, with the aim of informing the public about the Authority's activities and decision-making.

For further information on ERE's activities, Board decisions, regulatory acts and ongoing procedures, readers are invited to visit ERE's official website: www.ere.gov.al



In fulfilling its statutory mandate, ERE remains committed to ensuring a stable, predictable and transparent regulatory framework, thereby contributing to security of energy supply, the development of competition and the further integration of Albania's energy market with regional and European markets.

LICENSING

DECISIONS TO INITIATE LICENSING AND LICENCE MODIFICATION PROCEDURES

During October 2026, the ERE Board decided to initiate administrative procedures for licensing two companies in electricity generation and for modifying one existing licence, as follows:

"MET INVEST" sh.p.k., for electricity generation from a photovoltaic power plant with an installed capacity of 30 MW, located in the Qendër Ersekë Administrative Unit, Kolonjë Municipality, Korçë County.

"SHPERDHAZA - ENERGJI" sh.p.k., for electricity generation from the "Arrëz" hydropower plant, with an installed capacity of 1,613 kW, located on the Shpërdhazë River, in Kaçinar Commune, Mirditë District.

"E-Vento s.r.l Albania" sh.p.k., for modification of its licence for the Markat, Livadhja and Lukovë wind farm. The modification concerns the reconfiguration of the turbines, the consolidation of the project's entire 72 MW capacity into a single wind farm, and changes to the deadlines for construction and commissioning.

For these applications, in accordance with the 'Regulation on the Procedures and Time Limits for the Issuance, Modification, Transfer, Renewal, Recognition and Revocation of Licences in the Electricity Sector', as amended, ERE published the relevant notices in the print media, on its official website at www.ere.gov.al and on its Instagram, Facebook and LinkedIn accounts, giving interested parties the opportunity to submit objections before decisions are taken on whether to grant or refuse the licences.

In addition, as part of these procedures, the relevant notices were forwarded, as appropriate, to the Ministry of Infrastructure and Energy, the National Environment Agency, OST sh.a. and any other identified interested parties.

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Decisions Approving Licence Modifications

Modification of the licence held by "SPV BLUE 2" sh.p.k.

The ERE Board approved an amendment to Annex A of the electricity generation licence held by "SPV BLUE 2" sh.p.k., increasing the installed capacity of its photovoltaic power plant from 50 MW to 100 MW. The Board also decided to recognise and permit the operation of the electricity storage facility declared by the company, with a stated total capacity of 300 MW, subject to the conditions set out in the decision and the applicable legal framework. The decision requires that the total power injected at the grid connection point must not exceed 100 MW. It also requires the company to submit to ERE, within the 12-month period specified in Article 51 of Law No. 59/2026, an application for a licence to operate the electricity storage facility

Decisions on Licence Renewal

During October 2026, ERE initiated the administrative procedure and subsequently approved the renewal, for a five-year period, of the licence held by "HYDROPOWER" sh.p.k. for electricity trading.

Decision Refusing a Licence Application

During October 2026, the ERE Board decided to refuse the application submitted by "FAETHON" sh.p.k. for a licence to generate electricity from a photovoltaic power plant with a capacity of 78.6 MW AC, located in Libohovë Municipality, because the required environmental documentation had not been submitted within the prescribed deadline.

Decision Repealing a Licensing Decision

The ERE Board decided to repeal Decision No. 76, dated 7 November 2006, as amended by Decision No. 47, dated 18 April 2008, concerning the licensing of "Projeksion Energji" sh.a. for electricity generation at the "Rehovë", "Treskë 1" and "Çarshovë" hydropower plants.

The decision was based on the finding that the company no longer holds ownership or usage rights over these hydropower facilities, which are the subject of its licence. Consequently, ERE determined that the factual and legal basis for the company to continue carrying out the licensed activity no longer exists.

Decision Harmonising the Deadlines for Electricity Generators to Submit Facility Testing Documentation to ERE

During October 2026, the Board decided to harmonise the deadlines for submitting facility testing documentation to ERE, establishing the following deadlines for the relevant categories of licensed electricity generators:

- Within 60 days of the commencement of electricity generation, for entities licensed in the future and for existing licensees that have not yet commenced generation, where this obligation is not expressly specified in the licensing decision;
- By 30 November 2026, for entities that have commenced electricity generation but have not submitted the documentation within the deadline specified in their licensing decision;
- By 31 December 2026, for entities that have commenced electricity generation but whose licensing decisions do not expressly require the submission of such documentation.

This decision aims to ensure the consistent application of regulatory requirements and ERE's oversight of compliance with licensing obligations.

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Decisions Amending Previous Licensing Decisions

During October 2026, ERE approved amendments to the licensing decisions concerning the following companies:

- "GREEN ENERGY" sh.p.k. and "SOLAR HORIZON" sh.p.k.: setting 30 November 2026 as the deadline for submitting updated information on their organisational structures and technical staff. Failure to fulfil this obligation may result in measures to suspend the licensed activities;
- "3AD ENERGY" sh.p.k.: repealing conditions that had already been fulfilled relating to contractual documentation and the commencement of electricity generation;
- "NOVA PROSPECT" sh.p.k.: repealing the obligation to submit quarterly reports on changes in the investment value;
- "MAGNA SOLAR POWER" sh.p.k.: repealing the condition requiring electricity generation to commence within the contractual deadlines, as the company began operating in September 2026.

AUTHORISATIONS CONCERNING ASSETS AND OWNERSHIP STRUCTURE

During October 2026, the ERE Board approved applications for authorisations concerning asset transfers, as follows:

Transfer of assets

- ·Authorisation granted to "Erseka Solar Park 2" sh.p.k. for the transfer of immovable assets by encumbering them as collateral to secure obligations towards "Banka e Parë e Investimeve - Albania" sh.a. and First Investment Bank AD, Sofia, Bulgaria, with "Banka e Parë e Investimeve - Albania" sh.a. acting as loan agent.



- ·Authorisation granted to "EZ-5 ENERGY" sh.p.k. for the transfer of fixed assets by encumbering and mortgaging them as collateral to secure obligations towards the lender "Banka OTP Albania" sh.a.

The companies concerned, the financing banks and the Ministry of Infrastructure and Energy were notified of these decisions.

Encumbrance of Equity Interests

- Authorisation granted for the encumbrance of equity interests in "EZ-5 ENERGY" sh.p.k. as collateral to secure obligations towards the lender "Banka OTP Albania" sh.a.
- Authorisation granted for the encumbrance of equity interests in "En.Ku" sh.p.k. as collateral to secure obligations towards the lender "Banka OTP Albania" sh.a.

The companies concerned, the financing bank and the Ministry of Infrastructure and Energy were notified of these decisions.

Change of Controlling Shareholder

The ERE Board authorised a change in the principal shareholder controlling the interests of "NRG Power" sh.p.k., from "SUSTAINABLE ENERGY SOLUTIONS S.M.S.A" (SENS) to "HERON SOCIETE ANONYME ENERGY SERVICES" (HERON ENERGY S.A.), which will hold 100% of the company's equity interests under the proposed ownership structure.
The relevant decision was communicated to the company.

Decision Not to Examine an Application

The ERE Board decided not to examine the application submitted by "En.Ku" sh.p.k. for authorisation to pledge its movable (non-fixed) assets as collateral to secure obligations towards "Banka OTP Albania" sh.a., because such movable assets do not fall within the scope of ERE's review under the applicable regulation.
All the above procedures were handled in accordance with the applicable legal and regulatory framework, with the aim of ensuring transparency and compliance with regulatory requirements.

GUARANTEES OF ORIGIN

The ERE Board approved applications submitted by "GLOBAL TECHNICAL MECHANICS" sh.p.k., "Sunny Side Energy" sh.p.k. and "POWER ENERGY" sh.p.k. to open accounts in the Electronic Register of Guarantees of Origin under the 'Electricity Generator' category, and for the initial registration of generating devices at their photovoltaic power plants.

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DEVELOPMENTS IN THE ELECTRICITY MARKET - DATA FOR SEPTEMBER 2026

During September, a photovoltaic power plant with an installed capacity of 8.8 MW, operated by "IDI 2005" sh.p.k. and located in Fier County, was added to Albania's installed electricity generation capacity. The company operates in the liberalised electricity market at unregulated prices.

Net electricity generation from the hydropower plants of the Drin Cascade reached 215,026 MWh in September, an increase of approximately 18% compared with the same month of the previous year. Lake Fierza, the cascade's main reservoir, stood at approximately 272.6 metres above sea level at the beginning of the month and 267.12 metres at the end, a decrease of approximately 5.48 metres. Average monthly inflows were 50 m³/s, while the energy reserve of the Drin Cascade at the end of September stood at 431.6 GWh.

During the month, the public company KESH sh.a. did not release water through the cascade's hydropower plant spillways without generating electricity. However, as in August, domestic generation was insufficient to meet national electricity consumption in full. Accordingly, KESH purchased 288,162 MWh of electricity on the unregulated market under its public service obligation, at an average price of EUR 151.93/MWh.

The net electricity exchange balance for September was 247,769 MWh (net imports), representing the difference between exports of 127,436 MWh and imports of 375,205 MWh. Total losses in the electricity distribution system amounted to 10.99% in September 2026, while transmission system losses stood at 1.96%. Compared with August 2026, these figures represent a decrease of 3.52% in distribution losses and an increase of 0.1% in transmission losses.

A total of 228,856.22 MWh of electricity was traded across ALPEX markets in September, while cross-border flows reached 88,386.81 MWh. In the Day-Ahead Market, 224,175.91 MWh was traded at an average clearing price of EUR 166.95/MWh. In the Intraday Auction Market, 4,680.31 MWh was traded at an average daily clearing price of EUR 151.29/MWh. There were 52 Exchange Members participating in the Day-Ahead Market, of whom 38 also participated in the Intraday Auction Market.



The number of General Clearing Members was six. In September 2026, ALPEX welcomed two new members to the Day-Ahead and Intraday Auction Markets: INFINIT POWER SOLUTIONS in the Kosovo Bidding Zone and EU GREEN ENERGY sh.p.k. in the Albania Bidding Zone.



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Determination of the Electricity Sale Price Applied by the Supplier of Last Resort

At its meeting on 8 October 2026, the ERE Board approved, by Decision No. 279, the electricity sale price applied by the Supplier of Last Resort (SoLR) for September 2026 at ALL 19.91/kWh for customers connected at the 35 kV voltage level. This was approximately 9.3% higher than the August 2026 price of ALL 18.22/kWh. For customers connected at 35 kV, the SoLR price is determined monthly and reflects changes in the cost of purchasing electricity to meet demand from customers supplied under the supplier-of-last-resort arrangements in the liberalised market. Network use tariffs and administrative costs remain unchanged within the price structure; the cost of purchased electricity is the component driving price fluctuations

Specifically, the weighted average electricity purchase price for September 2026 was ALL 15.97/kWh, compared with ALL 14.33/kWh in August. This represents an increase of approximately 11.4%, which was reflected in the final SoLR price to a lesser extent because the other components of the price structure remained unchanged.

For customers connected at the 20/10/6 kV voltage levels and supplied under the supplier-of-last-resort arrangements, the electricity sale price remains unchanged at ALL 18.26/kWh, in accordance with ERE's decision of February 2026. This price remains fixed because KESH sh.a. supplies electricity for this category of customers at a stable cost. In fulfilment of its legal obligations and to ensure transparency for stakeholders, ERE periodically approves and publishes the calculated electricity sale price applied by the Supplier of Last Resort in accordance with the applicable legislation.

REMIT

In accordance with the 'Regulation on Wholesale Energy Market Integrity and Transparency (REMIT)', approved by ERE Board Decision No. 126, dated 17 May 2021, and Law No. 59/2026, 'On the Electricity Sector', ERE continued to update and administer registration data for electricity market participants entering into wholesale transactions in Albania through the REMIT Register.
The REMIT Register is an important tool for enhancing the transparency and integrity of the electricity market. It enables the identification and recording of participants engaged in wholesale transactions and supports ERE's market monitoring and supervisory activities.
As of October 2026, the total number of entities registered in the REMIT Register had reached 112. Four new entities were registered during the month: "ENERGO-SAS" sh.p.k., "NEXORA ENERGY" sh.p.k., "BUSHTRICA 2017" sh.p.k. and "ELENERGJI" sh.p.k.
The Register is updated periodically to maintain as complete and transparent a record as possible of participants registered in the wholesale electricity market.
The REMIT Register is published and accessible on ERE's official website at remit.ere.gov.al.

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Determination of the Purchase Price of Electricity Generated by Existing Priority Producers from Photovoltaic Sources for 2024



At its meeting on 20 October 2026, the ERE Board approved, by Decision No. 291, a purchase price of EUR 94.19/MWh for electricity generated by existing priority producers using photovoltaic sources for 2024, following the completion of the review and assessment process in accordance with the applicable legislation.

During the process, interested parties were notified of the initiation of the procedure for determining the 2024 purchase price for electricity generated by existing priority producers using photovoltaic sources with capacities of up to 2 MW. ERE also corresponded with the Ministry of Infrastructure and Energy to obtain the necessary reference data and documentation concerning entities that received final approval or signed contracts with the Ministry during 2024.

The 2024 purchase price for electricity generated by existing priority producers using photovoltaic sources was determined in accordance with the applicable legislation, taking into account practices in neighbouring countries as part of a comparative analysis.

Approval of the Five-Year Electricity Distribution Network Development Plan for 2023-2027

By Decision No. 308, dated 21 November 2025, the ERE Board initiated the procedure for reviewing the Five-Year Distribution Network Development Plan for 2023-2027. ERE subsequently notified OSSH sh.a. of the initiation of the procedure and requested the information and documentation needed to review the Plan.

During the review, hearings were held and additional information was requested in accordance with Law No. 59/2026, 'On the Electricity Sector', and the 'Regulation on the Procedures for the Submission and Approval of Investment Plans by Electricity Transmission and Distribution System Operators'.

At its meeting on 20 October 2026, the ERE Board approved, by Decision No. 292, the Five-Year Electricity Distribution Network Development Plan for 2023-2027.

Monitoring Readiness to Ensure Electricity Supply in Coastal Areas During the 2026 Summer Season

At its meeting on 20 October 2026, the ERE Board reviewed information on the implementation of the action plan to ensure electricity supply in coastal areas during the June-September 2026 summer season, based on a report submitted by OSSH sh.a.

The information provided by OSSH sh.a. indicated that the company had taken technical and organisational measures to ensure the security and continuity of electricity supply, including increasing transformation capacity, redistributing loads, reinforcing the distribution network and establishing alternative supply arrangements in the event of outages.

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Development and Adaptation of the Regulatory Framework in Implementation of Law No. 59/2026, 'On the Electricity Sector'

During October 2026, in implementing Law No. 59/2026, 'On the Electricity Sector', ERE continued to develop and adapt the regulatory framework, focusing on strengthening customer protection, enhancing transparency and ensuring that customers are adequately informed. In this context, the ERE Board initiated procedures for the approval of several new regulatory acts during October, as follows:

- Methodology for Determining Reference Values Where Electricity Metering Data Are Temporarily Unavailable or Inaccessible;
- Regulation on the Operation of the Online Electricity Supply Offer Comparison Tool;
- Regulation on Specific Conditions for Disconnecting Electricity Supply to Vulnerable Customers;
- Regulation on Switching Electricity Suppliers;
- Regulation on Procedures for the Revocation of Licences in the Electricity Sector;
- Regulation on the Procedures and Time Limits for Granting ERE Authorisation for Changes in the Legal Status of Licensees, Changes in the Partner or Shareholder Controlling a Licensee's Interests, and the Pledging of Equity Interests or Shares as Security for Obligations towards Third Parties;
- Regulation on Procedures for the Transfer of Assets by Licensees in the Electricity Sector.



The draft acts will be subject to public consultation with interested parties and associations representing customers. Suggestions and comments submitted during this process will be reviewed and assessed with a view to improving the drafts before their submission to the ERE Board for final approval.

In addition, during October the ERE Board approved two important acts relating to the development of renewable energy communities

- Regulation on the Rules and Procedures for the Registration, Administration of the Register and Suspension of the Status of Renewable Energy Communities;
- "Standard Agreement for Membership in a Renewable Energy Community.

The approval of these acts establishes the procedural framework for the establishment, registration and administration of renewable energy communities, as well as the rules governing membership. These developments help encourage customers to participate in joint initiatives for generating and using energy from renewable sources.

The initiatives undertaken and the acts approved during the month represent concrete steps towards implementing Law No. 59/2026, improving and aligning the regulatory framework with the new legal requirements, strengthening customer rights and enhancing transparency in the electricity sector.

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ERE Board Decisions During October 2026

During October 2026, the ERE Board held three meetings. Notices were published in advance on ERE's official website and communication channels in accordance with the principles of transparency and public information, enabling interested parties to follow the meetings online.

At these meetings, the Board adopted a total of 38 decisions covering a broad range of regulatory matters, including the initiation of licensing procedures, the granting, transfer and modification of licences, the approval of regulated prices and tariffs, and other regulatory acts in the electricity and natural gas sectors.

To ensure timely public information and transparency in decision-making, summaries of the decisions adopted were published through ERE's official communication channels after each meeting. The full texts are available on the Authority's official website under ‘Decisions’ and are also published in the Official Gazette in accordance with the applicable legislation



REPORTING BY THE ERE CHAIRMAN TO PARLIAMENT

On 14 October 2026, ERE Chairman Mr Petrit Ahmeti reported to the Albanian Parliament's Committee on Civic Initiatives, Cooperation and Institutional Oversight on the Authority's activities and progress in implementing measures during 2026.

The report provided an overview of the implementation of European recommendations, the Parliament's Resolution and ERE's Action Plan, as well as developments in the legal and regulatory framework of the energy sector. It also addressed issues relating to electricity market monitoring and performance, the integration of renewable energy sources, security of supply and customer protection.

The report provided an opportunity to present to Parliament the progress of ERE's activities, the measures undertaken and the Authority's priorities for regulating and monitoring the energy sector.

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WEBSITE AND SOCIAL MEDIA UPDATES

During October 2026, ERE continued communicating with the public through its official website and social media channels, combining institutional publications with informative and awareness-raising materials on developments in the electricity sector.

One of the information features published on social media is 'Energy in Figures', which periodically presents key indicators of the Albanian electricity system. These publications include data on electricity generation and consumption, the contribution of renewable energy sources, peak demand, electricity exchanges with neighbouring countries, and trading prices and volumes on the Albanian Power Exchange (ALPEX). This provides the public with a clearer and regularly updated overview of the sector's performance and developments in the electricity market.

Explanatory materials were also published on Instagram concerning the concepts and changes introduced by Law No. 59/2026, 'On the Electricity Sector', addressing the new role of customers in the market, self-generation, electricity storage, energy communities and opportunities for more efficient management of consumption. These materials aim to explain the changes introduced by the new legal framework and the opportunities it creates for customers in clear and accessible language.

Particular importance was also attached to transparency and the involvement of interested parties in decision-making through the publication of draft acts for public consultation, providing opportunities to submit comments, suggestions and proposals before their approval by the ERE Board.

In addition, electronic registers and institutional information continue to be updated and made accessible on ERE's official website, where citizens, customers and interested entities can find information on:

- Requests and responses under the Transparency Programme (click here)
- Customer complaints (click here)
- Licensing (click here)
- Authorisations (click here)
- Ongoing authorisation procedures (click here)
- Ongoing licensing procedures (click here)
- Draft acts and ongoing public consultations (click here)

Through these communication channels, ERE aims to facilitate access to information, raise public awareness of the electricity sector and customer rights, and encourage interested parties to participate actively in regulatory processes.

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INTERNATIONAL COOPERATION AND ENGAGEMENTS

ERRA – Athens, Greece
26-27 october 2026

·On 26-27 October 2026, ERE participated in events organised by the Energy Regulators Regional Association (ERRA) in Athens, Greece. During the General Assembly, matters concerning membership, the membership fee structure, and the Association's work plan and budget for 2027 were reviewed and approved. Subsequent discussions focused on the independence of regulatory authorities, the use of artificial intelligence, network flexibility, developments in energy markets and the impact of data centres on electricity consumption. ERE's participation contributed to the exchange of experience and strengthened cooperation with counterpart regulatory authorities.

Workshop MEDREG – Lisbon, Portugal
30 october 2026

·On 30 October 2026, MEDREG held a workshop on electricity storage in Lisbon, Portugal, as part of its activities on renewable energy sources. ERE was represented by Mr Elton B. Radheshi, Secretary General, who presented developments in Albania concerning electricity storage projects and ERE's role and responsibilities in implementing the legal framework for hybrid projects, stand-alone projects and pumped-storage hydropower facilities.

Balkan Energy School (BES)
13 october 2026

·On 13 October 2026, ERE organised the 18th Balkan Energy School (BES) Seminar under the KEP project, entitled 'Ensuring Security of Gas Supply'. The seminar brought together regulators, experts and representatives of energy institutions from countries participating in the Balkan Energy School. Discussions focused on challenges relating to the security of natural gas supply, market developments and coordination among countries in the region. Regulatory approaches and opportunities to strengthen cooperation in support of regional energy security were also discussed.

MEDREG-CEER-ECRB – Milan, Italy
14-15 october 2026

·On 14-15 October 2026, the MEDREG-CEER-ECRB Trilateral Meeting and the meeting of MEDREG's Customer Issues Working Group were held in Milan, Italy. The latter was chaired by Ms Erjola Sadushi, ERE Board Member and Chair of the Working Group. Ms Sadushi delivered the opening remarks and chaired the meeting, leading discussions on priority issues concerning customer protection in the energy sector. Topics included customer empowerment and protection, the use of artificial intelligence and digital tools in retail market monitoring, cybersecurity, personal data protection and improvements to complaint-handling procedures.

·During October 2026, ERE also continued its engagement with international and regional organisations through participation in specialised meetings, seminars and forums organised by MEDREG, ERRA, CEER and ECRB, contributing to the exchange of experience, discussion of new regulatory developments and stronger cooperation with counterpart authorities.

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REGULATORY DEVELOPMENTS

During October 2026, ERE continued to exercise its regulatory and supervisory functions in the electricity and natural gas sectors. Its activities focused on matters relating to the operation of these sectors, monitoring developments in the energy market, transparency and the protection of customer interests, as well as informing the public about major developments.

As part of its electricity market monitoring activities, ERE examined matters relating to imbalance billing and the security of electricity supply during the summer season. Particular attention was given to the implementation of imbalance management mechanisms and the assessment of measures taken to ensure the continuity and reliability of supply. These activities form an important part of monitoring market operations and the responsibilities of sector operators.

ERE also initiated the procedure for reviewing the application submitted by the Albanian Power Exchange (ALPEX) sh.a. for its designation as a Nominated Electricity Market Operator (NEMO). The procedure involves assessing compliance with the relevant requirements and criteria for this designation, which is important for ALPEX's role in organising and operating the electricity market under the applicable legal and regulatory framework.

As part of its ongoing monitoring activities, ERE reviewed OST's report on the use of part of its fibre-optic network for January–June 2026. The review focused on the implementation of agreements governing the use of the network and compliance with their conditions, with the aim of ensuring effective management and utilisation of the operator's assets.

Technological developments and the growing use of electric vehicles are changing the electricity sector, creating a need to adapt infrastructure and the regulatory framework. ERE therefore remains committed to establishing regulatory conditions that support the development of charging infrastructure and the use of new technologies. Law No. 59/2026, 'On the Electricity Sector', provides the legal basis for addressing these developments. For 2026, ERE approved electricity prices for charging points meeting the relevant criteria: ALL 22/kWh during off-peak hours and ALL 25.3/kWh during peak hours.

In response to market developments, ERE also provided information on the role of aggregators as new participants in the electricity market. An aggregator combines and coordinates the resources of several smaller participants, such as customers, small producers, storage systems and flexible demand. This enables small and distributed resources to participate collectively in the market, contributing to greater flexibility, the integration of renewable energy sources and more efficient energy use.

Transparency in electricity billing and information on customer rights remained part of ERE's public communication. Information materials explained the components of electricity bills, the information they must contain, and customers' rights and obligations in their relationships with suppliers.

ERE also continued informing customers about procedures for submitting and handling complaints, explaining the steps to follow, the relevant documentation and the actions needed to address issues relating to electricity supply. Emphasis was placed on understanding these procedures and customer rights to facilitate communication with suppliers and ensure effective complaint handling.

As part of its commitment to transparency and public participation, ERE continued informing interested parties about regulatory acts under consultation, inviting them to review the relevant documents and submit comments and suggestions within the prescribed deadlines. Public consultation is an important part of drafting and approving regulatory acts. The process includes analysing and preparing draft acts, consulting interested parties, reviewing comments by the ERE Board and, following the adoption of decisions, publishing and implementing the acts. It aims to ensure transparency, inclusiveness and decision-making in accordance with the applicable legal framework.

To promote market transparency, ERE continued publishing and analysing sector indicators through its 'Energy in Figures' materials, which present data on electricity generation, consumption and other important electricity market indicators, providing a clearer overview of developments in the sector.

During October, ERE also continued examining matters relating to the licensing, modification and renewal of licences for activities in the electricity sector and the development of new generation capacity from renewable energy sources.

Further Information:

Citizens, market participants and other interested parties can find Board decisions, regulatory acts, public consultations, reports, regulated tariffs, electricity prices and ERE's latest publications on its official website.

Official website: www.ere.gov.al

ERE continued to use its official Facebook, Instagram and LinkedIn channels to share Board decisions, institutional updates, energy-sector developments, regulatory information and notices relevant to customers, market operators and other stakeholders. These channels also improved access to information and kept the public informed about the Authority's activities.